Heuristic Evaluation Worksheet

Tool being evaluated: _____

Evaluators: _____ _____

Heuristic	Usability Problem Found	Severity Rating
Visibility of System Status Is appropriate feedback given following each user interaction?		
Match between system and real world Does the system speak the user's language? Does information appear in natural and logical order?		
User control and freedom Does every action provide clearly marked exists?		
Consistency and standards Are universal UI or platform conventions followed? Is there a consistent syntax of input, language, graphics, and effects?		
Error prevention Are measures taken to prevent the user from making errors?		
Recognition over recall Are objects, actions, and objects highly visible? Are instructions for use visible or retrievable?		
Flexibility and efficiency of use Is the tool designed for varying degrees of expertise? Are measures taken to shortcut lengthy procedures?		
Aesthetic and minimalist design Does the UI present exactly the information the user needs?		
Help users recognize, diagnose, and recover from errors Are error messages helpful and constructive?		
Help and documentation Is there help and documentation? If so is it easy to search, helpful, of the right size, …		

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